ardencom™

Equipment Hardware Covered By Maintenance Contract

Description	SN	Quantity	SLA
Mitel 3100 BRI Cont. UK Eng	50002143	1	S 8+8 (9-5 Mon-Fri)
Mitel 3100 16 Port Expansion Unit	50000987	1	S 8+8 (9-5 Mon-Fri)
Mitel 5201 Handset	50002815	8	B Next Day (9-5 Mon-Fri) Equip Courier Swapout
Mitel 5215 Handset	50003812	3	B Next Day (9-5 Mon-Fri) Equip Courier Swapout
Mitel 5220 Handset	50003818	2	B Next Day (9-5 Mon-Fri) Equip Courier Swapout
Mitel 4 Port LS Class Module		1	S 8+8 (9-5 Mon-Fri)
Mitel 3100 ICP 4 LS/Class Exch line CTR21	50000999	1	S 8+8 (9-5 Mon-Fri)

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